

VASANTRAO NAIK GOVERNMENT INSITUTE OF ARTS AND SOCIAL SCIENCES, NAGPUR



FEEDBACK ANALYSIS REPORT 2019-2024

1.4.1 Institution obtains feedback on the academic performance and ambiance of the institution from various stakeholders, such as Students, Teachers, Employers, Alumni etc. and action taken report on the feedback is made available on institutional website

The updated **Feedback Analysis Report** for students, teachers, and alumni at VNGIASS provides valuable insights into the academic and institutional ecosystem, identifying key opportunities for enhancement and innovation. This initiative reflects a commitment to fostering a dynamic, inclusive, and tech-forward educational experience by integrating feedback from all stakeholders.

Student Feedback

Students emphasized the importance of **advanced digital infrastructure** and **flexible learning options**. The findings highlight a growing preference for **personalized learning experiences**, including remote access to resources, tech-driven tools for interactive education, and platforms that cater to diverse learning styles. Addressing these needs can significantly improve engagement and outcomes.

Teacher Feedback

Teachers expressed a strong interest in **continuous professional development** and **collaborative platforms** to share best practices. A notable need for **efficient digital systems** to streamline administrative tasks was identified, enabling educators to focus on innovative teaching strategies. Additionally, teachers advocated for **mental health support systems** to mitigate stress and burnout, emphasizing well-being in the education sector.

Alumni Feedback

Alumni prioritized **career development** and **networking opportunities**. They recommended more structured **mentorship programs** and frequent networking events to connect students with industry professionals. There was also significant interest in leveraging digital platforms for **real-time interaction** and knowledge-sharing, reinforcing their sense of connection to the institution.

Director (Dr. Manohar Kumbhare)

Vasantrao Naik Government Institute of Arts and Social Sciences, Nagpur, has upheld its unique legacy since its foundation, emerging as a beacon of excellence and innovation in education. Committed to continuous quality enhancement, the institute's IQAC has implemented a robust feedback mechanism that involves collecting insights from various stakeholders through a structured, rating-based feedback form.

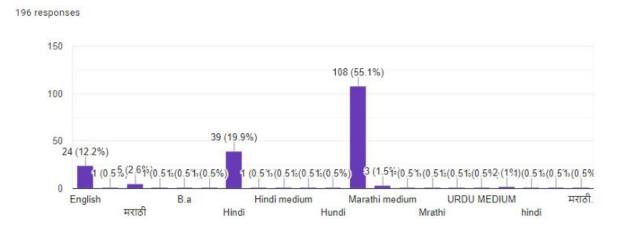
Feedback is obtained from students and alumni to ensure ongoing curriculum improvement and enrichment. The unprecedented challenges posed by the COVID-19 pandemic significantly disrupted regular academic activities during the Academic year 2019-20 and 2020-21, including the collection of stakeholder feedback. Given the stringent restrictions on physical gatherings, the closure of educational institutions, and the shift to remote learning, it was not feasible to conduct the feedback survey as per the usual process.

As soon as the environment was feasible to cover feedback from various stakeholders the institute conducted feedback for the academic session 2021–22, 2022-23 and 2023-24 feedback was collected digitally and manually through Google Forms, personal hardcopies, sessions, etc. The analysis of this valuable input is summarized below:

A. Feedback from Students

STUDENT FEEDBACK ANALYSIS – 2021–22

The comprehensive analysis captures students' perspectives on curriculum, teaching methods, resources, and overall academic experience, highlighting areas of strength and potential improvement to enhance the Institute's offerings.



As per data total of 196 responses have been recorded by students belonging to various groups of mediums. There are 12.2% of students belong to the English medium, 19.9% of students belong to the Hindi medium, and 55.1% of students belong to the Marathi medium. All students are satisfied with the survey. The detailed discussion regarding various aspects is given below:

Director
(Dr. Manohar Kumbhare)

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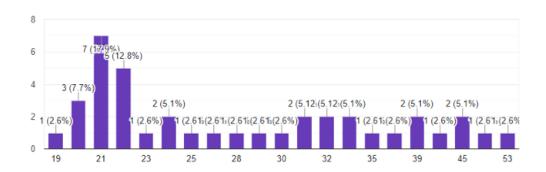
STUDENT FEEDBACK ANALYSIS – 2021–22

QUES TION NO.	CURRICULUM EVALUATION POINTS		42.9 10.8 52 20.4 49 18.9 9.2 5 52.6 20.9			
		STRONGLY AGREE	AGREE	NEUTRAL	DISAGREE	
1	The college library facilities are effective	41.3	42.9	10.8		
2	Sports facilities are provided	27.6	52	20.4		
3	The college hostel facilities are satisfactory	17.9	49	18.9	9.2	5
4	The college office services are efficient	26.5	52.6	20.9		
5	Career Counselling is provided	21.9	48	16.8	13.3	
6	Personal Counselling is provided	21.9	50	17.9	10.2	
7	Placement Cell is active	13.8	39.8	27.6	9.2	9.7
8	Essential services such as drinking water are available	51.6	38.8	9.6		
9	Toilet facilities are well maintained	36.7	44.4	9.2	9.7	
10	Canteen facilities are available	14.8	23	11.2	31.1	19.9
11	The course is useful and applicable in real life	37.2	52	10.8		
12	The timing of the Institute is convenient	30.6	54.1	15.3		
13	Conditions of classrooms are good	48.5	42.3	9.2		
14	Classes are engaged regularly	35.2	45.4	19.4		
15	Study material is provided regularly	28.6	47.4	13.8	10.2	
16	Effective teaching methods are applied	25	53.6	13.3	8.1	
17	The syllabus is completed on time	32.7	44.9	11.2	11.2	
18	Extra-curricular activities are organized regularly	30.6	48	11.2	10.2	

Director (Dr. Manohar Kumbhare)

ALUMNI FEEDBACK 2021-22

Age: The below graph represents the age of alumni, the alumni belongs to the age group between 19 to 53.



Year of Study: The below graph shows the year of study when the alumni studied in the Institute



Objectives of Alumni's feedback on the institute:

Alumni's feedback has three main objectives:

- To enhance the quality of education provided by the college to the students
- To understand if any other facilities and infrastructure are required for the better learning of students.
- To understand our drawbacks so that we can improvise on them with innovative ideas. Focus

on the Alumni Feedback Form: The alumni's feedback questionnaire focused on the skills and knowledge that students obtained with their association with the College.

These are as follows:

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ALUMNI FEEDBACK 2021-22

QUES TION NO.	CURRICULUM EVALUATION POINTS	RESPONSE IN %				
		STRONGLY AGREE	AGREE	NEUTRAL	DISAGREE	STRONGLY DISAGREE
1	I feel proud to be student of VNGIASS	56.4	38.5	5.1		
2	The learning I had in the Institute is useful in my career	61.5	28.2	10.3		
3	The new course introduced meet contemporary requirements	35.9	56.4	7.7		
4	VNGIASS is involving alumni in its activities	38.5	46.2	15.3		
5	The alumni have a role to play in academically strengthening the Institution further	46.2	41	12.8		
6	The Alumni have a role to play in enhancing the Quality of the Institute by way of ;- a) Financial Contribution b) Providing of Expertise c) Donation of Articles d)Donation of Books	38.5	35.9	17.9	7.7	
7	Formation of Department wise alumni associations is a step in the right direction.	46.2	38.5	15.3		

Director (Dr. Manohar Kumbhare)

ACTION TAKEN REPORT 2021-22

The institution has established a robust feedback mechanism to gather insightful responses from students through meticulously designed questionnaire surveys. This initiative aims to elevate the quality of teaching, learning methodologies, curriculum design, and the overall academic and infrastructural standards of the college. The feedback serves as a catalyst for continuous improvement, benefiting both students and faculty.

In response to the feedback received, the following transformative actions have been implemented:

- **Upgraded Canteen Facilities**: Enhanced to provide a better dining experience.
- **Introduction of College Transportation**: Streamlined to improve accessibility and convenience for students and staff.
- **Advanced Software Integration**: Upgraded state-of-the-art software tools in the computer laboratory to support modern learning needs.
- **Enriched Library Resources**: Procured additional reference books to augment the resources of the library and information center.

Director (Dr. Manohar Kumbhare)

STUDENT FEEDBACK ANALYSIS – 2022–23

QUES TION NO.	CURRICULUM EVALUATION POINTS	RESPONSE IN %				
	TOTAL	STRONGLY AGREE	AGREE	NEUTRAL	DISAGREE	STRONGLY DISAGREE
1	The college library facilities are effective	33.8	55.4	10.8		
2	Sports facilities are provided	26.2	58.5	15.3		
3	The college hostel facilities are satisfactory	20	49.2	23.1	7.7	
4	The college office services are efficient	27.7	52.3	13.8	6.2	
5	Career Counselling is provided	32.3	43.1	12.3	9.2	3.1
6	Personal Counselling is provided	27.7	46.2	15.4	10.7	
7	Placement Cell is active	16.9	49.2	18.5	9.2	6.2
8	Essential services such as drinking water are available	50.8	32.3	13.8	3.1	
9	Toilet facilities are well maintained	46.2	38.5	6.1	9.2	
10	Canteen facilities are available	33.8	49.2	17		
11	The course is useful and applicable in real life	36.9	44.6	16.6	1.9	
12	The timing of the Institute is convenient	36.9	44.6	18.5		
13	Conditions of classrooms are good	43.1	47.7	9.2		
14	Classes are engaged regularly	26.2	53.8	12.3	7.7	
15	Study material is provided regularly	27.7	49.2	13.8	9.3	
16	Effective teaching methods are applied	26.2	50.8	16.9	6.1	
17	The syllabus is completed on time	27.7	58.5	13.8		
18	Extra-curricular activities are organized regularly	29.2	46.2	12.3	12.3	

Director (Dr. Manohar Kumbhare)

ALUMNI FEEDBACK 2022-23

QUES TION NO.	CURRICULUM EVALUATION POINTS	RESPONSE IN %				
		STRONGLY AGREE	AGREE	NEUTRAL	DISAGREE	STRONGLY DISAGREE
1	I feel proud to be student of VNGIASS	87.5	12.5			
2	The learning I had in the Institute is useful in my career	87.5	12.5			
3	The new course introduced meet contemporary requirements	62.5	37.5			
4	VNGIASS is involving alumni in its activities	62.5	37.5			
5	The alumni have a role to play in academically strengthening the Institution further	62.5	37.5			
6	The Alumni have a role to play in enhancing the Quality of the Institute by way of ;- a) Financial Contribution b) Providing of Expertise c) Donation of Articles d)Donation of Books	50	50			
7	Formation of Department wise alumni associations is a step in the right direction.	62.5	37.5			

Director

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ACTION TAKEN REPORT 2022-23

In response to the feedback received, the following transformative actions have been implemented:

- 1. **Virtual mentorship programs** to link students with alumni and professionals.
- 2. Enhanced access to digital resources for students and teachers.
- 3. Supportive tools for wellness and mental health.
- 4. Scalable platforms for networking and real-time communication.

These updates are critical to ensuring VNGIASS evolves as an adaptable, inclusive, and forward-thinking institution, meeting both the academic and professional aspirations of its community.

Director (Dr. Manohar Kumbhare)

STUDENT FEEDBACK ANALYSIS – 2023–24

QUES TION NO.	CURRICULUM EVALUATION POINTS		RI	ESPONSE	IN %	
		STRONGLY AGREE	AGREE	NEUTRAL	DISAGREE	STRONGLY DISAGREE
1	The college library facilities are effective	36.5	49.8	8.7		
2	Sports facilities are provided	26.4	52.5	10.5		
3	The college hostel facilities are satisfactory	24	54.2	14.1		
4	The college office services are efficient	25.2	50	13.1	9.9	
5	Career Counselling is provided	26.2	54.4	11.3		
6	Personal Counselling is provided	21	53.4	13.9	8.9	
7	Placement Cell is active	16.3	43.8	20.6	14.7	
8	Essential services such as drinking water are available	51	41.7	7.3		
9	Toilet facilities are well maintained	30	40.9	8.1	15.3	
10	Canteen facilities are available	13.3	29.2	10.1	30.2	17.1
11	The course is useful and applicable in real life	32.9	53.4	9.9		
12	The timing of the Institute is convenient	29.8	55.4	14.8		
13	Conditions of classrooms are good	41.1	47.8	11.1		
14	Classes are engaged regularly	30.6	51.8	9.1		
15	Study material is provided regularly	30	48.6	10.5	8.9	
16	Effective teaching methods are applied	25.8	54.8	13.3		
17	The syllabus is completed on time	28	50.8	11.3	8.5	
18	Extra-curricular activities are organized regularly	30.2	54.4	9.5		

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ALUMNI FEEDBACK 2023-24

QUES TION NO.	CURRICULUM EVALUATION POINTS	RESPONSE IN %				
		STRONGLY AGREE	AGREE	NEUTRAL	DISAGREE	STRONGLY DISAGREE
1	I feel proud to be student of VNGIASS	68.3	31.7			
2	The learning I had in the Institute is useful in my career	58.3	41.7			
3	The new course introduced meet contemporary requirements	33.3	61.7	5		
4	VNGIASS is involving alumni in its activities	43.3	51.7	5		
5	The alumni have a role to play in academically strengthening the Institution further	43.3	48.3	8.4		
6	The Alumni have a role to play in enhancing the Quality of the Institute by way of ;- a) Financial Contribution b) Providing of Expertise c) Donation of Articles d)Donation of Books	38.3	51.7	10		
7	Formation of Department wise alumni associations is a step in the right direction.	45	50	5		

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TEACHER'S FEEDBACK 2023-24

QUES TION NO.	CURRICULUM EVALUATION POINTS		IN %			
	TORVIS	STRONGLY AGREE	AGREE	NEUTRAL	DISAGREE	STRONGLY DISAGREE
1	The Aims and objectives of the syllabi are well defined and clear	75	25			
2	The courses / syllabi of university have a good balance between theory and application	58.3	41.7			
3	The course/syllabus of subjects are updated regularly as per need	41.7	58.3			
4	Sufficient number of optional papers are available in the course / programme	58.3	41.7			
5	The books/journals etc. prescribed / listed as reference materials are relevant, updated and cover the entire syllabi	50	41.7	8.3		
6	Sufficient number of prescribed books are available in the Library	58.3	33.3	8.3		
7	Evaluation process fulfills the objectives of the course/programme	41.7	58.3			
8	Tests and examinations are conducted well in time as per institutional planning /schedule with proper coverage of all units in the syllabus	41.7	58.3			
9	College gives full freedom to adopt new techniques / strategies of teaching such as Group discussions, Seminar, Assignment, Viva-voce, Projects and learners' participation	83.3	16.7			
10	I have the freedom to adopt new techniques /	66.7	33.3			

	studening of tooting 1				
	strategies of testing and				
	assessment of students				
11	ICT facilities in the	58.3	33.3	8.3	
	college are adequate for				
	teaching & learning				
	process				
10		58.3	41.7		
12	The classrooms are clean	58.3	41.7		
	and well maintained.				
13	The environment in the	58.3	33.3	8.3	
	college encourages to				
	teaching and research				
14	The college provides	58.3	33.3	8.3	
	adequate opportunities				
	and support to faculty				
	members for their				
	professional				
	development.				
15	The administration is	50	50		
	teacher friendly & helpful				
16	Academic &	25	66.7	8.3	
	Administrative work of				
	the college is well				
	planned & organized				
17	Overall basic	58.3	33.3	8.3	
1/	0	J0.3	33.3	0.3	
	infrastructural facilities				
	available in the college				
	are satisfactory				

Action Plan for Improvement

Based on the analysis, the following recommendations are proposed:

- Implementation of **integrated digital platforms** for teaching, learning, and resource management.
- Development of **professional development workshops** and wellness programs for faculty members.
- Establishment of structured **mentorship programs** and **networking events** for alumni engagement.
- Regular review and updates to the **curriculum** based on stakeholder feedback to ensure relevance and innovation.

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Conclusion

The feedback analysis underscores the institution's proactive approach to inclusivity, adaptability, and excellence. These findings will guide strategic initiatives, ensuring that **VNGIASS** continues to evolve as a center of learning that meets the aspirations of its students, faculty, and alumni while upholding the standards of quality education outlined by NAAC.

GOOGLE LINKS OF VARIOUS FEEDBACK LINKS

STUDENT FEEDBACK ANALYSIS – 2021–22

https://docs.google.com/forms/d/e/1FAIpQLSftYkdzFvE08O_ZDQsynwGBtL-asaGmoMe-CoTxXoUlBBvMag/viewform?usp=sf_link

ALUMNI FEEDBACK 2021-22

https://docs.google.com/forms/d/e/1FAIpQLSc5ynvoh2jiNjc-2S7Cb9eQVsBhCCaDG-

VfRN5Nsag-5wyUFw/viewform?usp=sf_link

STUDENT FEEDBACK ANALYSIS – 2022–23

https://docs.google.com/forms/d/e/1FAIpQLScHiDpKwDbLOURM1GUWDP

X4vQIIwBeX2U072l8MX0DtdiBnfQ/viewform?usp=sf link

ALUMNI FEEDBACK 2022-23

https://docs.google.com/forms/d/e/1FAIpQLSdoenz8T2YM-U2swm-

S9mSGpAvUYARWgupcRtZiuLxTIFJs3Q/viewform?usp=sf_link

(Dr. Manohar Kumbhare)

STUDENT FEEDBACK ANALYSIS – 2023–24

https://docs.google.com/forms/d/e/1FAIpQLSewqz1f3EQ36Q96-

89nLdmHBA6Z5uggHBerK3KaKJh3GRKTug/viewform?usp=sf_link

ALUMNI FEEDBACK 2023-24

https://docs.google.com/forms/d/e/1FAIpQLSdsxwTyaYSNyRuQlibZ-

<u>0JrFG1C6YQ4QwljpkzxY-28y5yfCA/viewform?usp=sf_link</u>

TEACHER'S FEEDBACK 2023-24

https://docs.google.com/forms/d/e/1FAIpQLSeSUejFO5L-AZ0zse2_gyhhca-4-

1_hjy_F1Vmvifc6CucSNg/viewform?usp=sf_link

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