

### 2.7.1 Student Satisfaction Survey 2018-19

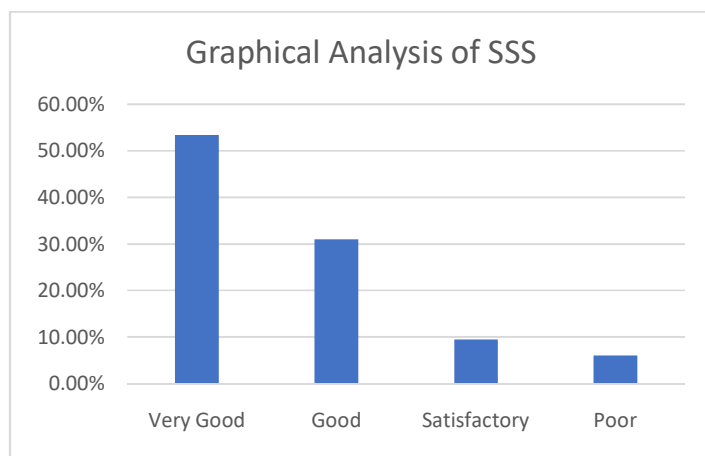
Institute designed an questionnaire comprising of ten questions out of which nine questions were of Multiple Choice Based on teaching and learning evaluation, facilities provided by the Institute to students, extracurricular activities focussing on NCC and NSS and transparency on the internal evaluation of students by teachers.

Questions were also focused on the facilities provided by the library, institute infrastructure and timely redressal of grievances of students by the Institute.

The tenth question was of descriptive type where suggestions were invited from the students on overall improvement of the Institute.

Student Satisfaction Survey (SSS) was carried out in the last week of March 2019. Same time our college was closed due to Covid-19. Institute prepared a Google form to carry out survey which was posted to all the students of the institute due to the closure of the Institute problem were faced by the students as only few students could responds to this survey.

Responses were received and the analysis of survey was done by the committee incharge. Graphical representation of SSS is as follows:



Total responses received were 62. Total questions attempted were 558. out of these questions .....

- 298 questions (53.41%) were under the category of Very Good.
- 173 questions (31.00 %) were under the category of Good.
- 53 questions (9.50 %) were under the category of Satisfactory.
- 34 questions (6.09 %) were under the category of Poor.

With our pleasant surprise overall analysis showed that 84.41 % responses were under the category of Very Good and Good, which seems to be quite moderate, under the circumstances where institute faced problems in contacting students as the college was closed due to Covid-19 as per the directions and instructions received by the Institute from the Directorate of Higher Education, Pune.