

Vasantrao Naik Govt Institute of Arts and Social Sciences,
RBI Square, Nagpur 440001

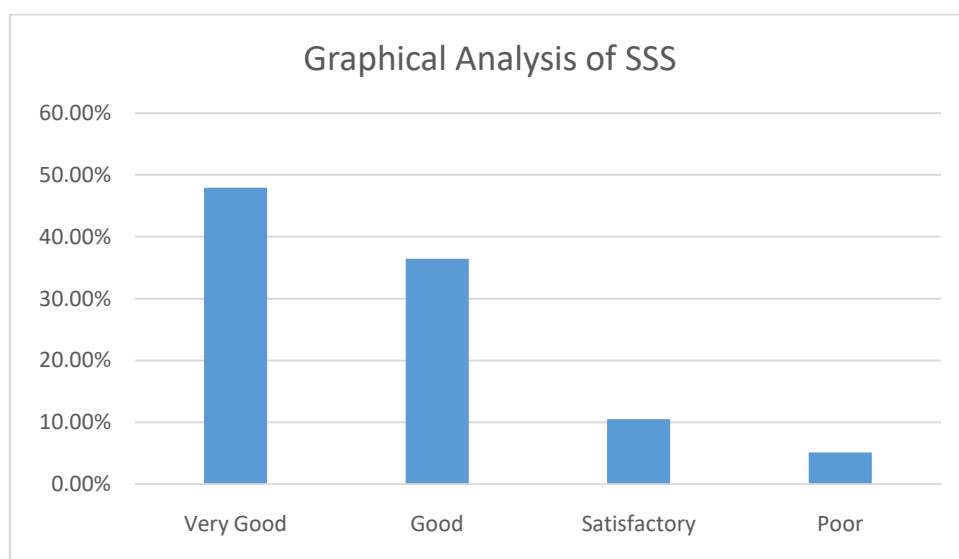
Analysis of Student Satisfaction Survey (2019-20)

Institute designed a MCQ based questionnaire comprising of ten questions out of which nine questions were of Multiple Choice Based on teaching and learning evaluation, facilities provided by the Institute to students, extracurricular activities focussing on NCC and NSS and transparency on the internal evaluation of students by teachers and last question was based on suggestions from students for further development of the institute.

Questions were also focused on overall qualities of teaching learning processes in our institute. Many questions were asked on the facilities, benefits to the students and usage of facilities in teaching-learning.

Student Satisfaction Survey (SSS) was carried out in the last week of March 2020. Same time our college was closed due to Covid-19. Institute prepared a Google form to carry out online survey which was posted to all the students of the institute due to the closure of the Institute, problems were faced by the students but many students could respond to this survey.

Responses were received and the analysis of survey was done by the committee incharge. Graphical representation of SSS is as follows:



Total responses received were 213. Total questions attempted were 1917 out of these 1917 questions

- 47.94% were under the category of Very Good.
- 36.46 % were under the category of Good.
- 10.49 % were under the category of Satisfactory.
- 5.11 were under the category of Poor.

With our pleasant surprise overall analysis showed that 84.4 % responses were under the category of Very Good and Good, which seems to be quite good, considering the circumstances where institute faced problems in contacting students as the college was closed due to Covid-19 pandemic as per the directions and instructions received by the Institute from the Directorate of Higher Education, Pune.